

SHIPPING POLICY

www.zardor.au is committed to excellence, and the full satisfaction of our customers. www.zardor.au proudly offers shipping services. Be assured we are doing everything in our power to get your order to you as soon as possible. Please consider any holidays that might impact delivery times. www.zardor.au also offers same day dispatch.

2. SHIPPING

All orders for our products are processed and shipped out in 4-10 business days. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in the shipment of your order, we will contact you via email.

3. WRONG ADDRESS DISCLAIMER

It is the responsibility of the customers to make sure that the shipping address entered is correct. We do our best to speed up processing and shipping time, so there is always a small window to correct an incorrect shipping address. Please contact us immediately if you believe you have provided an incorrect shipping address.

4. UNDELIVERABLE ORDERS

Orders that are returned to us as undeliverable because of incorrect shipping information are subject to a restocking fee to be determined by us.

5. LOST/STOLEN PACKAGES

www.zardor.au is not responsible for lost or stolen packages. If your tracking information states that your package was delivered to your address and you have not received it, please report to the local authorities.

6. RETURN REQUEST DAYS

www.zardor.au allows you to return its item (s) within a period of 10 days. Kindly be advised that the item (s) should be returned unopened and unused.

7. OUT OF STOCK ITEM PROCESS

www.zardor.au has the following options in the event there are items which are out of stock
www.zardor.au Cancel and refund out of stock items and ship remaining items in order.

8. IMPORT DUTY AND TAXES

When dealing with www.zardor.au you have the following options when it comes to taxes as well as import duties: You will be required to settle the requisite fees when the items are arriving in the destination country.

9. ACCEPTANCE

By accessing our site and placing an order you have willingly accepted the terms of this Shipping Policy.

9. CONTACT INFORMATION

In the event you have any questions or comments please reach us via the following contacts:
Email - care@zador.au